

MAUREEN A. O'CONNOR
Management Consultant

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Scope of Services Quality Systems Development and Management
Quality Audits based on ISO 9000 Requirements
Design and Conduct Quality Control Training Programmes
Performance Planning
Internal and External Climate Surveys

Special Expertise Quality Systems Development, Designing and Conducting Training Programmes based on Client's needs.

Experience in Service Mrs. Maureen O'Connor has a B.Sc., in Chemistry (Pure and Applied) earned at the University of the West Indies and has been trained as an Auditor for ISO9000 Quality Management System Standards by QMI, The Quality Management Institute of Canada.

She has over Twenty two (22) years consulting experience in the Quality field. She provided assistance to a range of industries (manufacturing and service) in technical and administrative capacities and worked with Public Sector Agencies and Non-government Organizations.

She has assisted several Private Sector companies to attain ISO 9000 certification and facilitated the development of business plans for service providers.

She has been a consultant with and trainer to Tertiary Training Institutions, University of Technology, JAMPRO, Bureau of Standards, MIND, CASE and to international funding and development agencies, UNIDO, CANEXPORT, CUSO and OXFAM.

Professional Affiliation Mrs. Maureen O'Connor is a Certified Management Consultant and is a Member of the Institute of Management Consultants of Jamaica. Member, American Society for Quality (ASQ)